

Special Programs

Aetna Better Health of Kentucky

Aetna Better Way to Health Incentive Program:
Gift Cards for completing certain checkups,
FREE Cribs for Moms Program, Gift Cards and
Diaper Bags for moms who keep postpartum visits

Anthem BCBS Medicaid

FREE Eye Glasses for ADULTS, Reloadable Gift
Cards for Prenatal Rewards, NO COPAYS, Portable
Crib or Car Seat, FREE Sports Physicals, FREE Boys
& Girls Club membership, FREE Community
Resource Guide, FREE SafeLink Cell Phone,
FREE Hearing Aid Batteries

Humana-CareSource

Babies First Program - Rewards for moms who
keep their prenatal visits
Bridge to Home Program, Tobacco Cessation
Program, Medication Therapy Management
Program, Disease and Case Management
Programs

Passport Health Plan

Member Screening Incentives – Gift Cards for
making healthy choices and taking steps to
prevent disease
FREE Telehealth, FREE Mommy Steps, FREE Tiny
Tots, FREE Stork Care

WellCare of Kentucky

Adult Vision - FREE pair of glasses every 24 months
Healthy Rewards program: Receive a Visa debit card
or gift card for taking steps to healthy living,
\$0 copays for physician office visits, urgent care,
dental, vision, Generic Drugs, and more!
FREE Over-the-Counter (OTC) supplies, FREE Sports
Physical, FREE Baby Showers, FREE GED Test

Before You Decide

Not all healthcare providers accept
all Plans. Make sure your doctor,
dentist, hospital, and pharmacy
participate in a plan before
deciding on one.

Some other questions to consider
before choosing a health plan:

- “Are all my medications covered?”
- “Are there any co-pays?”
- “Does the plan have any special
services that I or someone in my
family might need?”
- “Is there someone at the plan who
can speak my language?”

Please visit our website at
<http://chfs.ky.gov/dms/mcolinks.htm>
for information you can use to help
learn more about managed care,
including:

- Links to the health plans’ websites
- Information on eligibility
- Enrollment information

If you have any questions or problems
with your health plan call:

1-855-446-1245

2017

Guide to Choosing a Medicaid Health Plan



See inside for Special Free Programs and
Important Information



2017 Guide to Choosing a Medicaid Health Plan



KEY – ★★★★★ Excellent ★★★★ Above Average ★★★ Average ★★ Below Average ★ Much Below Average

PREVENTIVE CARE

| Health Plan | Childhood Immunizations | Well-Child Visits in the First 15 Months of Life | Well-Child Visits Ages 3 to 6 | Diabetes Testing HbA1c | Tobacco Use Cessation | Cervical Screening | Prenatal Care |
|---------------------------------|-------------------------|--|-------------------------------|------------------------|-----------------------|--------------------|---------------|
| Aetna Better Health of Kentucky | ★★ | ★★ | ★ | ★★ | ★ | ★ | ★★ |
| Anthem BCBS Medicaid | ★ | ★ | ★ | ★★★★ | ★ | ★ | ★★ |
| Humana - CareSource | ★ | ★ | ★ | ★★★★ | ★ | ★ | ★★ |
| Passport Health Plan | ★★★★★ | ★★★★ | ★★ | ★★ | ★★ | ★★ | ★★★★ |
| WellCare of Kentucky | ★ | ★★ | ★ | ★★★★ | ★★★★ | ★ | ★★★★ |

GETTING HELP WHEN NEEDED

| Health Plan | Getting Child Care Quickly | Child Customer Service | Parent Overall Satisfaction with Child's Health Plan | 21 and Under Dental Visits | Getting Adult Care Quickly | Adult Customer Service | Adult Overall Satisfaction with Health Plan |
|---------------------------------|----------------------------|------------------------|--|----------------------------|----------------------------|------------------------|---|
| Aetna Better Health of Kentucky | ★★★★★ | ★★★ | ★ | ★★★ | ★★ | ★ | ★ |
| Anthem BCBS Medicaid | ★★★★ | ★★★ | ★ | ★ | ★★★★ | ★★★★ | ★★★★ |
| Humana - CareSource | ★★★ | ★★★ | ★ | ★★ | ★★★★ | ★★ | ★★★★ |
| Passport Health Plan | ★★ | ★★★ | ★★★★ | ★★ | ★★★ | ★★★★★ | ★★★★★ |
| WellCare of Kentucky | ★★★★★ | ★ | ★★★ | ★★★★ | ★★★★ | ★★★ | ★★★★★ |

CONTACT HEALTH PLAN FOR MORE INFORMATION

| Health Plan | Phone Number | Website |
|---------------------------------|----------------|---|
| Aetna Better Health of Kentucky | 1-855-330-5528 | https:// www.aetnabetterhealth.com/kentucky |
| Anthem BCBS Medicaid | 1-855-690-7784 | https://mss.anthem.com/ky/pages/aboutus.aspx/ |
| Humana - CareSource | 1-855-852-7005 | https://www.caresource.com/members/kentucky/medicaid |
| Passport Health Plan | 1-800-578-0603 | http://www.passporthealthplan.com/ |
| WellCare of Kentucky | 1-877-389-9457 | https://kentucky.wellcare.com/ |

Ratings are compared to National Committee for Quality Assurance national averages and from information submitted by the health plans.